

ALABAMA HEALTH INSURANCE EXCHANGE
REQUEST FOR PROPOSAL (RFP)
BIDDERS' CONFERENCE

RSA Union Building | May 25, 2012

AGENDA

- Welcome and Introductions – Richard Fiore
- Changes to RFP – Becki Goggins
- Questions and Answers – Alabama HIX Team
 - Previously submitted
 - New questions
- Please remember, all answers during this conference are non-binding. Only questions submitted in writing will be official.

CHANGES TO RFP

- Proposal must assume development of an eligibility determination system which will determine MAGI eligibility for Alabama's HIX, Medicaid and CHIP programs.
- No separate scenario will be accepted. Proposals must not assume this functionality will be available from another agency.
- Appendix N – Must show “line-item” for MAGI Eligibility Determination system. This must include both up-front and ongoing costs.

CHANGES TO RFP

Section 1.1. It is the state's desire to obtain a SOA solution that will allow other state agencies to consume centrally hosted services. The vendor selected will not be responsible for integrating services beyond the scope outlined in this RFP. However, licensing costs for components that have broad applicability across agencies – e.g. eligibility engine, address validation tools, business intelligence software, user administration, etc. – should be priced in such a way to allow for extensibility beyond the Exchange System.

CHANGES TO RFP

- Corrected reference to IRS Publication 1075 and provided brief description of the security requirements associated with this rule (Section 3.2.3)
- Clarified NIST requirements
- Added IV&V requirement (Section 2.3.1)
 - Vendor should provide Independent Verification & Validation (IV&V) for system design, with minimal IV&V performed at major release points, with the requirement of a IV&V before every release to the production environment. The IV&V must not be performed by a group that is designing, building nor supporting the Exchange system build.

SPECIAL REQUIREMENT

4.6 Addendum or Supplement to RFP

In the event that it becomes necessary to revise any part of this RFP before the mandatory Pre- Proposal conference, an addendum shall be posted to the Department website. It is the responsibility of prospective Vendors to check for any addendum which may be posted. In the event that it becomes necessary to revise any part of this RFP after the mandatory Pre-Proposal Conference, an addendum shall be provided to each Vendor who registered at the Pre-Proposal Conference as well as posted to the website. A copy of all Addenda, if any, must be signed and returned with the Vendor response.

SPECIAL CONSIDERATIONS (INTEROPERABILITY)

It is the state's desire to obtain a SOA solution that will allow other state agencies to consume centrally hosted services. The vendor selected will not be responsible for integrating services beyond the scope outlined in this RFP. However, licensing costs for components that have broad applicability across agencies – e.g. eligibility engine, address validation tools, business intelligence software, user administration, etc. – should be priced in such a way to allow for extensibility beyond the Exchange System.

SPECIAL CONSIDERATIONS (KNOWLEDGE TRANSFER)

- It is anticipated that the state will migrate the Exchange System to a state datacenter.
- Transition plans and cost estimates for this transfer must be included as a part of responses.

SPECIAL CONSIDERATIONS (CONFORMANCE TO STANDARDS)

HIX has determined that any solution must fully conform to all national standards named in health-related federal regulation and administrative rule. This includes: National Information Exchange Model (NIEM), including the use of Information Exchange Package Documentation (IEPD) and plans for conformance testing. www.niem.gov.

SPECIAL CONSIDERATIONS (USER INTERFACE)

User interface MUST be based on UX2014 specifications. This is not optional. This is a firm requirement. Solution must Incorporate the recommendations of the "Consumer Choice of Health Plan Decision Support Rules for the Exchanges," a project operated by the Pacific Business Group on Health (PBGH).

SPECIAL CONSIDERATIONS (REQUIREMENTS MATRIX)

RRM submission must be in the electronic form provided without any changes in the Excel provided

FREQUENTLY ASKED QUESTIONS

Issue Comment

Contract Terms	Contract terms and conditions are outlined in the RFP. If there are suggested language revisions to the terms of the contract, the Vendor must include these requests during the question and answer period so all potential Respondents have notice of a possible contractual term modification. If the Vendor includes any assumption that a contract term will be changed or revised in its response, the Vendor's response is at risk of being rejected as noncompliant.
-----------------------	--

FREQUENTLY ASKED QUESTIONS

Issue Comment

System Requirements	All HIX System requirements are not included within the Requirements Response Matrix. Vendors need only complete the Requirements Response Matrix for those that are included. However, they must address all items of Section 3.2.2 as well as all other System requirements stated in the RFP in their Solution.
----------------------------	--

REMINDER

- Only complete proposals will be evaluated.
- Incomplete proposals will be disqualified.
- See Form A

QUESTIONS

- All company names will be in a bowl
 - Each company gets two questions
 - Company can “pass” if they don’t have a question
 - Additional questions may be asked if time permits
-